

# EDS Hosting Services – Managed Server

## Virtual Services Suite

Service Feature	Stateless Infrastructure Server	Stateless Web Server	Stateless Application Server	Stateless Database Server
Server Deployment Services	X	X	X	X
Operating System Management	X	X	X	X
Server Fault Monitoring	X	X	X	X
Server Fault Management	X	X	X	X
Stateless Server Management	X	X	X	X
Server Performance Management	+	+	+	+
Capacity Planning Services	+	+	+	+
Batch Management	+	+	+	+
Code Deployment		+	+	+
Application Monitoring		X	X	X
Security Compliance	+	+	+	+
Security Administration (User Provisioning) Management	+	+	+	+
Security Privileged User Administration	+	+	+	+
Vulnerability Management Testing	X	X	X	X
Business Continuity Planning	X	X	X	X
OS Disaster Recovery Plan and Testing	X	X	X	X
Disaster Recovery Subscription Services	X	X	X	X
Standard Audit Services	+	+	+	+
External Audit Services	+	+	+	+
Managed Storage	+	+	+	+
Storage Connectivity	+	+	+	+
Managed Backup Tape	X	X	X	X
Managed Backup Point in Time	+	+	+	+
Managed Backup Non-Intrusive	+	+	+	+
Managed Backup Non-Disruptive	+	+	+	+
PDS Switch Management Services				X
X = Base Feature + = Uplift Feature				